Cancellation, changes & refund policy

SADE 2027 — 43rd SADE Course in Advanced Endoscopy, Oslo, Norway. These terms apply to all delegate, exhibitor and sponsor registrations.

> **All cancellations must be made in writing** to avh@vanhauen.dk. A cancellation is only valid once you have received our written confirmation. The date we receive your written notice determines which refund rule applies.

1. Cancellation of registration

Written notice received	Refund
On or before 30 September 2026	Full refund less a 75 EUR administration fee
On or after 1 October 2026	No refund — the registration is non-refundable

Refunds are paid to the account used for the original payment and are processed after the conference. Non-attendance without written cancellation is treated as a cancellation on the day of the conference and is non-refundable.

2. Sponsorship and exhibition space

Bookings of sponsor packages and exhibition space are **binding and non-refundable**, regardless of when the cancellation is received. This also applies if the exhibition space is not used. Registered exhibition staff may be replaced by a colleague free of charge up to 14 days before the conference; after that, the name change fee below applies.

3. Changes to a registration

Type of change	Fee
Change of registration items (hotel, dinner, hands-on course, etc.)	The stated rate for the item plus a 20 EUR administration fee per change
Name change / transfer of a registration to another person	50 EUR

Changes must also be requested in writing to avh@vanhauen.dk. Where a change reduces the total amount, the difference is refunded under the rules in section 1.

4. Payment and late payment

Invoices are due on the payment date stated on the invoice. Late payments are subject to a **20 EUR reminder fee** per reminder. Registrations that remain unpaid at the start of the conference may be refused admission.

5. Changes to the programme

The organisers reserve the right to make changes to the programme, speakers and venue. Such changes do not entitle the participant to a refund. Should the conference be cancelled by the organisers, paid registration fees are refunded in full; the organisers are not liable for travel, accommodation or other costs incurred by participants.

6. Insurance

Participants are strongly recommended to take out adequate travel, health and accident insurance, including cover for cancellation. The organisers do not provide such insurance.

Questions or cancellations

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